
BALL MACHINE RENTAL

The ball machine is available for rent for 30 or 60 minutes. The tennis member rate is \$13 for 30 minutes and \$26 for 60 minutes. The Health Club member rate is \$16 for 30 minutes and \$32 for 60 minutes. Courts 1 and 7 are used for ball machine rentals. A driver's license or keys must be left at the front desk in exchange for the ball machine key.

RACQUET STRINGING

Racquet stringing is available for both WSC members and guests. Players may leave their racquet at the front desk for Wheaton Sport Center's racquet stringing service. All racquets are strung on a highly accurate, constant pull, digital electronic stringing machine. Prices vary based on the type of string. A stringing information card is available at the front desk or in the Tennis Welcome Center.

GROUP LESSON REFUND AND MAKE-UP POLICY

Lesson Makeups

- Students are responsible for attending the lesson for which they have registered. A maximum of 3 missed lessons may be made up per session with prior approval of the instructor.
- Students must notify the tennis department prior to the missed lesson. This can be done by emailing the instructor or calling the Tennis Welcome Center.
- Lessons must be made up during the current session and are NOT guaranteed. Approval for makeup lesson is based on class space availability.

Refunds

- Refunds are honored for any reason if notification is given 72 hours prior to the first lesson.
 - After a lesson session has started, refunds are only given for illness or injury with a doctor's note. The doctor's note must be submitted to the Tennis Manager prior to refund approval and processing.
 - A \$10 administrative fee per registrant will be charged for all refunds.
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1000 W Prairie Ave
Wheaton, IL 60187



TENNIS POLICIES AND GUIDELINES



Wheaton Sport Center: 630-690-0887
Tennis Welcome Center: 630-315-5326

WHEATONSPORTCENTER.COM



POLICIES AND PRIVILEGES

for Wheaton Sport Center Tennis Members

COURT RESERVATION GUIDELINES

- Singles may be played for a maximum of 1 hour and doubles for a maximum of 1 1/2 hours.
- Reservations can be made 6 days in advance. Online and App reservations begin at 8:00 am, and phone or in-person reservations begin at 10:00 am.
- One adult per each Tennis Membership may host and make one reservation per day up to six days in advance.
- The second adult on the membership may host a second court on that day by making the reservation 48 hours in advance.
- If either adult chooses to play multiple times on the same day, they must wait 30 minutes between reservations or they may play on a walk-on basis with no waiting time. They can only be listed as the host one time and can be listed as a player on another host's court multiple times as long as there is 30 minutes between bookings.
- If an adult member reserves a court, they may not change the court reservation by replacing the host with any junior/dependent members.
- Junior/dependent members, 14 and older, may make a reservation as a host 2 days in advance of desired play.
- Junior/dependents under 14 years may be listed on a reservation hosted by an adult member. The adult member must be present on court at all times.

RESERVATIONS

Tennis Members

- Tennis members can make a reservation by logging into their account at WSC.clubautomation.com and selecting the "Court Reservations" tab on the left side on their home page. They can also make reservations through the WSC App.
- The host must enter the person(s) that they are playing with in order to view available court times for up to 6 days. If only the host is listed with no other players, the system assumes that they are practicing serves, which can only be booked 24 hours in advance. If a host tries to book 6 days in advance with only their name entered, no available court times will show.
- A member can book a court for practicing serves (without additional players listed) 24 hours in advance. When only the host is listed as playing, the system only shows court times that are available for the upcoming 24 hours.
- Upcoming court reservations can be viewed in the lower right corner of a host's Club Automation home page, under My Events.
- Tennis members may include a Health Club member or guest on a court reservation. Health Club members and guests pay a \$20 court fee per person, or a tennis member may use a guest pass in lieu of a guest's court fee. One guest pass must be used to cover each player's fee.
- The host of a court is responsible for making sure all players on a court are listed accurately on the reservation.
- The host may make player changes online or by calling Wheaton Sport Center. A player listed on a reservation will be charged a no-show fee if they do not attend.

Health Club Member Reservations

- Health Club members may reserve a court 24 hours in advance by calling the Tennis Welcome Center.

COURT CHECK IN

- All members and players must check in at the front desk for a court reservation.
- All players whose names appear on the court reservation must be present on the court for the entire duration of the reservation.

COURT CANCELLATIONS

- Court cancellations must be made online or by calling the Wheaton Sport Center.
- Court cancellations may be made up to 24 hours in advance without a cancellation fee.
- There is a \$10 late cancellation fee per person (singles) and a \$5 late cancellation fee per person (doubles) for reservations that are canceled within 24 hours of the reservation time. If only the host is listed on a reservation (practicing serves), the fee is \$20.

NO-SHOW FEES

There is a \$15 no-show fee per person for any players on a reservation who do not show up and play.

COURT FEES/GUEST FEES

A Tennis Member who brings in a guest may use a guest pass or pay the \$20/person court fee. Guests visiting the club must present photo I.D. at each visit and complete a signed guest waiver.

HEALTH CLUB FEES

- Health Club members pay a \$20/person court fee to play tennis.
- Any guest playing tennis with a sponsoring member is also charged \$20/person per reservation.
- A Tennis Member may use a guest pass in lieu of the Health Club/Guest fee.